



Together for Better Health

Resources in Contra Costa County to Provide Aid During COVID - 19

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Questions about the shelter in place? Call 844-729-8410 (8:00 AM-5:00PM)

***NEW UPDATED DOCUMENTS FROM CCHS 3/31/2020**

[*Shelter in Place FAQ English](#)

[*Summary of Shelter in Place Order](#)

[*Shelter in Place FAQ Spanish](#)

[*Emergency Shelter in Place Order English](#)

Emergency Shelter in Place Order Spanish (TO BE PUBLISHED)

Latest information on COVID - 19 : <https://www.coronavirus.cchealth.org>

If you know of a resource missing from this page, please email

Bgutierrez@clinicconsortium.org

Food Resources

For the most up-to-date information visit foodbankccs.org/getfood or call 855-309-FOOD (3663).

Emergency Food Pantry by Saint Vincent de Paul

Located at the Family Resource Center in Pittsburg will continue to have snack packs and toiletries available for our homeless neighbors.

- <https://www.svdpc-cc.org>

To-Go Meals provided by Loaves of Fishes in Pittsburg & Saint Vincent de Paul

Loaves and Fishes is continuing to "Nourish Lives" in the Contra Costa Community through "to-go" meals and pre-filled bags with food pantry items. The to-go meals will be distributed at Saint Vincent de Paul, 1415 Simpson Court Pittsburg.

- <https://www.loavesfishescc.org>

Richmond's Soulful Softball Sunday Lunch Giveaway:

[Click here to view the closest meal pick up location in West County for you.](#)

Free lunches from 11:00 AM- 1:00 PM in Richmond and San Pablo, for families. The lunches are grab and go.

- McGlothen Temple COGIC 1443 Fred Jackson Way Richmond
- Pilgrim Rest MBC 831 So. 43rd Street Richmond
- GRIP 165 22nd Street Richmond
- Ephesians COGIC 2887 Foothill Avenue Richmond
- Sion Miracle Temple COGIC 1320 Sanford Avenue San Pablo
- Independent Holiness 605 So. 16 Street Richmond
- Richmond Roadrunners MC 492 A Street Richmond
- Zion Hill MBC 5150 Bayview Avenue Richmond

School Meals (Monday - Friday) for kids under 18 while schools are closed. Children must be present for pick up.

- [Click here to view source](#)

Antioch		
Belshaw Elementary School	2801 Roosevelt Lane	8:00 AM - 8:30 AM 12:00- 12:30 PM
Fremont Elementary School	1413 F Street	8:00 AM - 8:30 AM 12:00 - 12:30 PM

Lone Tree Elementary	1931 Mokelumne Drive	11:30 - 12:30 PM
Marsh Elementary	2304 G street	8:00 AM - 8:30 AM 12:00 - 12:30 PM
Muir Elementary	615 Greystone Drive	8:00 AM- 8:30 AM 12:00 - 12: 30 PM
Park Middle School	1 Sparton Way Antioch	8:00 - 8:30 AM 12:15-1:00 PM
Turner Elementary	4207 Delta Fair Blvd	11:30-12:30 PM
Brentwood		
Brentwood Elementary	200 Griffith Ln	11:00 AM - 1:00 PM
Pioneer Elementary	2010 Shady Willow Ln	
Edna Hill Middle	140 Birch St	
Martinez		
Martinez Junior High	1600 Court St	11:00 AM -12:30 PM
Mount Diablo Unified School District		
Cambridge Elementary	1135 Lacey Lane Concord	11:00 AM - 12:30 PM
Meadow Homes Elementary	1371 Detroit Avenue Concord	
El Dorado Middle	1750 West Street Concord	
Foothill Middle	2775 Cedro Lane Walnut Creek	
Riverview Middle	205 Pacifica Avenue Baypoint	
Valley View Middle	181 Viking Drive Pleasant Hill	
Mount Diablo High	2450 Grant Street	
Ygnacio Valley High	755 Oak Grove Rd Concord	
Pittsburg Unified		
Foothill Elementary	1200 Jensen Dr	

Heights Elementary	40 Seeno Ave	7:30 AM - 9:30 AM
Highlands Elementary	4141 Harbor St	
Los Medanos Elementary	610 Crowley Ave	
Marina Vista Elementary	50 E 8th St	
Parkside Elementary	985 W 17th St	
Stoneman Elementary	2929 Loveridge road	
Willow Cove Elementary	1880 Hanlon Way	
MLK	2012 Carlon Ct	
Pittsburg High	1750 Harbor St	
West Contra Costa Unified		
De Anza High	5000 Valley View Road Richmond	11:00 AM - 1:00 PM
Kennedy High	4300 Cutting blvd Richmond	
Pinole Valley	2900 Pinole Valley Rd Pinole	11:00 AM - 1:00 PM
Richmond High	1250 23rd Street Richmond	
DeJean Middle School	3400 MacDonald Avenue Richmond	
Helms Middle	2500 Road 20 San Pablo	
Nystrom Elementary	230 Harbour Way S Richmond	
Montalvin	300 Christine Dr Richmond	
Riverside	1300 Amador St San Pablo	

Community Produce Program

Low income families can get 15-20 pounds of FREE fresh produce twice a month. Please bring two bags with handles. [Click here to select a city and choose a location.](#)

Food Assistance Program

FREE groceries once a month for low-income individuals and families. Bring a picture ID and proof of address (PG&E bill, for example), if you have it.

- Brentwood Community UMC, 218 Pine St, Brentwood
Monday & Wednesday, 9:00am-12:00pm

Food for Children

Boxes of FREE healthy food every month for children ages 4-6 years old. Bring a picture ID and proof of address (PG&E bill, for example), as well as proof of child's birthday.

- Brentwood Community UMC, 218 Pine St, Brentwood,
Monday & Wednesday, 9:00am-12:00pm

Senior Food Program

FREE groceries twice a month to low-income individuals aged 55 or older. Only one senior per household can receive food. Bring a picture ID and proof of address (PG&E bill, for example).

- St. Anthony's Church, 971 O'Hara Ave, Oakley, 2nd & 4th Thursday, 9:30-10:30am
- Brentwood Senior Center, 193 Griffith Ln, Brentwood, 2nd & 4th Thursday,
10:00-11:00am
- Oakley Senior Center, 215 Second St, Oakley, Fridays 9am-11am. Bring own bag.

Meals on Wheels Diablo Region:

Home delivered meals are continuing uninterrupted. MOW Café's are transferring to a weekly frozen delivery of 7 meals every Tuesday. They have to sign up by the Monday afternoon before to receive meals.

Raley's- Senior Essentials Bay (\$20)

Intended for seniors and at-risk customers in self-isolation or quarantine, team members will build as many Senior Essentials Bags as they can each night and put them in the front of their stores each day at 7 am. They will be available to customers each day depending on inventory levels and while supplies last. Items included in bags will be a mix of fresh items and pantry staples.

Health Care Resources

Increased Hospital Capacity in Contra Costa County: *Craneway Pavilion To Become Federal Medical Station for COVID-19 Patients*

The County is establishing alternate care sites at non-hospital locations to serve more patients. The Ford Building Craneway Pavilion in Richmond has been selected as one of these alternate care sites. **The Craneway Pavilion will be converted into a 250-bed Federal Medical Station for COVID-19 patients.** Starting April 2, 2020, the National Guard will transport beds and medical supplies to the Craneway. The goal is to have the site ready to receive patients by the third week of April, the time of an expected surge of serious COVID-19 illness. This temporary care site will provide alternate care for COVID-19 patients who do not need ICU-level care. The facility will only be used if local hospitals lack capacity. The site will be secured and not open to the public.

In addition to these beds, the collective bed capacity of all hospitals in the county will increase by 100%, from 1,171 to 2,267.

- [Source: BOS John Gioia E-Newsletter](#)

Breastfeeding & COVID-19 Guidance by the CDC

Breast milk is the best source of nutrition for most infants. However, much is unknown about COVID-19. Whether and how to start or continue breastfeeding should be determined by the mother in coordination with her family and healthcare providers. A mother with confirmed COVID-19 or who is a symptomatic PUI should take all possible precautions to avoid spreading the virus to her infant, including washing her hands before touching the infant and wearing a face mask, if possible, while feeding at the breast. If expressing breast milk with a manual or electric breast pump, the mother should wash her hands before touching any pump or bottle parts and follow recommendations for proper pump cleaning after each use. If possible, consider having someone who is well feed the expressed breast milk to the infant.

- https://www.cdc.gov/coronavirus/2019-ncov/prepare/pregnancy-breastfeeding.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fspecific-groups%2Fpregnancy-faq.html
- <https://www.lli.org/coronavirus-resources/>

Covered CA, open enrollment extended through June 30

Friday, March 20, Covered California opened the health insurance exchange to any eligible uninsured individuals who need health care coverage amid the COVID-19 national emergency. Anyone who meets Covered California's eligibility requirements, which are similar to those in place during the annual open-enrollment period, can sign up for coverage through June 30.

- <https://www.coveredca.com/individuals-and-families/getting-covered/special-enrollment/>

Executive order waives re-determination for some safety net programs in CA

Governor Gavin Newsom issued an executive order Wednesday to extend the eligibility period for important safety net services like Medi-Cal and food stamps. The order waives eligibility redeterminations for 90 days for Californians who participate in:

- Medi-Cal
- CalFresh
- CalWORKS
- Cash Assistance for Immigrants; and
- In-Home Supportive Services

The change will allow current recipients of these safety net programs to continue receiving them without interruption.

- <https://www.gov.ca.gov/wp-content/uploads/2020/03/3.17.20-N-29-20-EO.pdf>

Free Coronavirus Testing for Uninsured People (The Families First Act)

The Families First Act provides additional funding to pay for coronavirus testing for anyone who is uninsured. The funding will pay for testing at community health centers, outpatient clinics, and doctors' offices.

- [Click here to view National Immigration Law Center \(NILC\) handout for immigrants](#)

LifeLong Medical Care

Only those patients that have cough, fever, and/or difficulty breathing should call the Call Center at **(510) 981-4100** so a nurse can determine the patient's eligibility for testing and provide further instructions. Patients will not have to pay for costs related to COVID-19 screening or testing. **Call the Call Center before going into a LifeLong Health Center so they can direct you to the most appropriate care site and take precautions to protect other patients and staff.**

Only patients with symptoms should be tested. Those who are not experiencing symptoms should not get tested.

- [LifeLong Medical Care Website on COVID](#)

La Clinica de La Raza

La Clinica recommends clients call before going to La Clinica if they are experiencing symptoms to help prepare and protect staff and other clients.

La Clinica's website features a video with Dr. Kate explaining what is COVID - 19 in Spanish with Mam interpreter, Gerardo.

- <https://laclinica.org>

Contra Costa CARES program

The CARES program provides free primary care coverage to adults living in Contra Costa County that do not qualify for other health insurance. The program assigns members to a primary care home. For more information go to:

- <https://clinicconsortium.org/contra-costa-cares/>

Education Resources

Student Loans:

As of March 20, 2020, the federal government has temporarily suspended the interest it collects on student loans, and federal lenders are letting borrowers suspend their student loans and loan payments without penalty for the next 60 days.

- <https://studentaid.gov/announcements-events/coronavirus>

Free Children's Stories from Audible / Amazon

For as long as schools are closed, we're open. Kids everywhere can instantly stream an incredible collection of stories, including titles across six different languages, that will help them continue dreaming, learning, and just being kids. All stories are free to stream on your desktop, laptop, phone or tablet. Explore the collection, select a title and start listening.

- <https://stories.audible.com/start-listen>

Richmond Promise

Richmond Promise is able to provide financial assistance for groceries and airfare as well as laptops for Scholars who do not have one to continue classes online. If you need assistance, please [complete this form](#) and a RP staff member will get back to you within 24 hours. For an immediate response, call or text 510-255-5218.

[Click here to view Richmond Promise Resource sheet](#)

Scholastic Free Resources

Learn at Home program provides day-to-day projects, free of charge, for students k-9 grades. The program is also available in Spanish. Select your grade to get started.

- <https://classroommagazines.scholastic.com/support/learnathome.html?caching>

Check out their best kept secrets- 15 free resources:

- <https://www.scholastic.com/teachers/blog-posts/genia-connell/scholastic-s-best-kept-secrets-15-free-resources-use-now/>

Lakeshore Learning Materials

Free lesson plans, printable worksheets, calendars, craft ideas and more.

- <https://www.lakeshorelearning.com/resources/free-resources?ref=hpS2>

Khan Academy

Free resources for kids ages 4-18 years old.

- <https://www.khanacademy.org>

[TIP: How to Prepare for Extended School Closings- and Not Lose Your Mind](#)

Financial Resources

Cash Payments: Stimulus Package (CARES Act)

How much:

Individuals earning up to \$75,000 will receive \$1,200. Couples earning up to \$150,000 will receive \$2,400. Individuals or couples with children will receive \$500 per child. The payments would start phasing out for individuals with adjusted gross incomes of more than \$75,000. The amount would then be reduced by \$5 for every additional \$100 of adjusted gross income, and individuals making more than \$99,000 or couples making more than \$198,000 would not receive anything. Those who made too much to qualify in those years, but see their income fall in 2020 would receive a tax credit when they file their return next year, according to the Senate Finance Committee. And those who make more this year than last would not have to pay back any stimulus money they receive if they end up exceeding the thresholds. The payments would not be subject to tax, and those who owe back taxes would still get a check.

When:

Taxpayers that filed their taxes return electronically and provide the IRS with their bank information are likely to receive the money faster.

What about Immigrants:

Immigrants that have a social security number and file their taxes may be eligible for the cash payment. Those include, DACA recipients, those with temporary visas, lawful permanent residents (LPRS / Green card holders) who file their taxes may be eligible to receive the cash payments. Unfortunately those who file their taxes using an Individual Taxpayer Identification Number (ITIN) instead of a Social Security number are not eligible for the cash payment, even though they paid their taxes. ITINs are issued to people that do not qualify for Social Security numbers, usually because of their immigration status, but also includes survivors of domestic violence, Cuban and Haitian entrants.

Mixed Status Families:

A family won't be eligible for cash assistance if one parent is unauthorized (has an ITIN). U.S. Citizen children with parents who are unauthorized won't receive the \$500 that other U.S. Citizen children with parents who have a social security number would qualify for. U.S. Citizens who file their taxes as a dependent of someone with an ITIN will also not be eligible. [Source: Wall Street Journal](#)

- [Click here to find out how much you are eligible for \(NOTE: not an official government tool\)](#) *This tool is provided by CNN and is not a guarantee on the amount you will receive. Information provided is only as accurate as the information you provide when filing out the tool.*

The Worker's Guide: Your Rights During COVID-19

[Click here to view & download](#) the Worker's Guide to learn more about how to apply for financial resources, which resources you are entitled to, and the answers to frequently asked questions. [For the Spanish Worker's Guide, click here.](#)

Please visit EDD website for more information on the following programs:

https://edd.ca.gov/about_edd/coronavirus-2019.htm

NEW: [EDD NEWS Release COVID 3/20/2020](#)

Unemployment Benefits

If your hours have been reduced or you have lost your job as a result of COVID - 19 and no fault of your own, you may be eligible for unemployment benefits. Those expected to resume their jobs within a few weeks do not have to actively look for another job, but must be available to work if they are called back to work early. Benefits range from \$40-\$450 weekly.

Step by Step Guide to Applying for Unemployment provided by the Jewish Family & Community Services East Bay

JFCS-EB are not experts on Unemployment Insurance claims and only the California Employment Development Department can determine if you are eligible for Unemployment Insurance. The guide is only intended to provide help navigating the online website.

- [English Step by Step Guide to Applying for Unemployment](#)
- [Spanish Step by Step Guide to Applying for Unemployment](#)

Disability Insurance

If you are sick as a result of COVID-19 you may be able to apply for disability insurance which provides short term benefit payments. Benefits vary depending on income, and are between 60%-70% of wages.

Paid Family Leave Claim

Provides up to 6 weeks of approximately 60%-70% of wages lost as a result of caring for a family member that is ill with COVID- 19 and you have lost or reduced wages while caring for them.

Season of Sharing (SOS) Program by EHSD

SOS program provides emergency relief for families and individuals adversely impacted by the COVID-19 pandemic. Payments will cover applicants who face a sudden crisis or shortfall due to job or wage loss resulting from COVID-19. Funds are available on a first-come, first served basis. For more information call the SOS Hotline: (925)521-5065

Eligibility- Must:

- Have children under 18 years old or
- Permanent or temporarily disabled or

- Adult over 55 years old or
- Veteran or
- Foster youth between 19-24 years old or
- Victims of domestic violence

Types of assistance

- Rental or Mortgage payment
- Deposits and other housing expenses (water or garbage)
- Furniture
- Transportation (e.g. emergency care repair)
- Medical equipment (not covered by medical insurance)

Immigrant Resources

Immigrant families should seek the medical care they need.

Undocumented Californians Resources

The California Immigrant Youth Justice Alliance (CIYA) webpage on COVID-19 lists numerous multilingual resources. [Click here to view their resource list.](#)

(Possibly only available in Sonoma County) Undocufund

Financial help for undocumented people going through financial hardship due to COVID-19. UndocuFund support is only available based on the money they can raise. They expect that hundreds, possibly thousands, of people will apply. They may not be able to help everyone. By completing this application, you will be added to our waiting list. We will get in touch and help people when funds are available.

- [To be added to the list, click here.](#)
- [To donate to undocufund click here.](#)

Spanish Resource: *Guía del Trabajador: Sus derechos durante el Corona virus*

[Haga clic aquí para ver y descargar](#) la Guía del trabajador para obtener más información sobre cómo solicitar recursos financieros, a qué recursos tiene derecho y las respuestas a las preguntas frecuentes.

Public Charge:

U.S. Citizenship and Immigration Services (USCIS) announced that testing, prevention, or treatment for COVID-19, would NOT be used against immigrants in a public charge test. Seeking treatment for COVID-19 will not count against an immigrant applying for their green card (lawful permanent status), nor those applying for or extending their

temporary visa (student, tourist, work visa). Immigrant families should seek the medical care they need without fear.

- [Click here to view California Primary Care Association \(CPCA\) public charge fact sheet.](#)
- [Click here to view the notice from USCIS](#)

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Virtual Wellness Gatherings hosted by Immigrants Rising

Led by Liliana Campos, Immigrants Rising's Mental Health Advocate, these virtual gatherings will convene experienced facilitators—psychologists, coaches, traditional healers—to guide undocumented young people through interactive activities. Liliana will also share resources for participants to check out on their own throughout the week. We hope these virtual sessions and tools will support participants' long-term resilience and coping strategies.

- [Sign up for the next virtual wellness gathering](#)
- [Immigrants Rising List of Resources for Immigrant Communities](#)

For MAM Speakers:

<https://www.youtube.com/watch?v=BnxBBQwph8I&feature=youtu.be>

For Asian and Pacific Islanders

- [Asian and Pacific Islander In-language COVID-19 resources](#)
- [Video en Mien by Iu Mien Community Services](#)

Contra Costa CARES program

The CARES program provides free primary care coverage to adults living in Contra Costa County that do not qualify for other health insurance. The program assigns members to a primary care home. For more information go to:

- <https://clinicconsortium.org/contra-costa-cares/>

Internet & Phone

Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free. Find the closest location to you:

- [Xfinity® WiFi by Comcast | Wireless Internet on the Go](#)
- <https://corporate.comcast.com/covid-19>

Internet: Comcast Internet Essential

New Internet Essentials customers will receive two free months of Internet service, which is available to all qualified low-income households for \$9.95/month plus tax. Apply by April 30, 2020.

- <https://www.internetessentials.com/covid19>

Internet: At&t

In response to the public health crisis, Access from AT&T is temporarily:

- Offering two months of free service to new Access customers who order by April 30, 2020. \$5/mo or \$10/mo thereafter, depending on your speed.
- Expanding eligibility based on income and to households participating in National School Lunch Program/Head Start
- Waiving all home internet data overage fees
 - <https://m.att.com/shopmobile/internet/access/#!/#startedStep>
 - <https://about.att.com/pages/COVID-19.html>

Internet & Phone: T-Mobile

Starting March 13 - ALL current T-Mobile and Metro by T-Mobile customers who have plans with data will have unlimited smartphone data for the next 60 days (excluding roaming).

Providing T-Mobile and Metro by T-Mobile customers on smartphone plans with hotspot data an additional 20GB of mobile hotspot / tethering service for the next 60 days – coming soon.

Free extra data up to 5GB of data per month over the next two months.

Increasing the data allowance for free to schools and students using our EmpowerED digital learning programs to ensure each participant has access to at least 20GB of data per month for the next 60 days.

- <https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response>

Other Free or Low Cost Resources

Free Mask and Gown Kits by JoAnn Craft Stores

As of March 23, all 860 locations of the craft store are offering curbside pickup and home delivery of free kits to make masks, gowns and “other essential items” to be donated to American hospitals. All open stores are carrying face mask kits in adult and youth sizes and the materials are replenished daily. In addition, JoAnn is offering its store classrooms, sewing machines and professional instruction for people to produce the personal protective equipment with the free supplies there. Social distancing guidelines will be followed during this effort, the company said in a statement.

- <https://www.joann.com/make-to-give-response/>

Families First Resource Package by Nancy Pelosi

Questions about how to access the direct payments, unemployment insurance, food assistance, homeowner and renter protections, small business assistance, or other provisions in the CARES Act we passed last week? A lot of the answers are [here](#)

Small Businesses Retention Loans: Stimulus Package (CARES Act)

The loans will cover about 50% of the monthly payroll for 8 weeks of salaries. The loans will be forgiven at the end of the period so long as the small business keeps workers employed. The loans will be made available by private lenders and guaranteed by the Small Business Administration.

Small business help:

The U.S. Small Business Administration (SBA) is offering low-interest, long-term federal disaster loans to California small businesses, rental property owners, and private nonprofit organizations with no payments required for the first 12 months. Applicants may apply online.

- <https://disasterloan.sba.gov/ela>

File Your Taxes (Taxes extended to July 15):

SparkPoint Contra Costa will continue to provide income tax assistance during this time of Shelter-in-Place as it is considered an "essential service." They will be able to provide this on a drop-off basis only at the EASTBAY Works One-Stop Career Center at 4071 Port Chicago Hwy in Concord. Please call 925-671-4597 to schedule a drop-off as a staff member will meet a filer in front of the building. Drop-offs can be scheduled between 9:30 am and 12 pm Monday through Thursday. *Both the state of California and the IRS have extended tax filing deadlines until July 15. However, if you are eligible*

for the federal EITC or Cal EITC and California's child tax credit, filing your taxes before July 15 will help you get the benefit right away.

Diaper Assistance Program

If you or someone you know needs diapers, there may be assistance in your community. To find out if an agency in your area provides diaper assistance to families in need, please call 2-1-1 on your phone or search online at 2-1-1.org. Specialists are available 24/7 to help identify local resources that may be able to help provide diapers and other basic necessities.

- <https://nationaldiaperbanknetwork.org/get-help-now/>

Senior Hours at Grocery Stores

Food Maxx (Richmond)

Shopping hours for seniors and those with compromised health: Tuesdays & Thursdays 6:00 AM - 9:00 AM

Walgreens

Providing free shipping with no minimum price to encourage shoppers to purchase items online, safely from their homes.

Drive-thru: pull up and shop select items during regular hours, no need to leave the car.

Senior hours only: 8:00 AM-9:00 AM Tuesday

For more information and coupons go to:

- <https://www.walgreens.com/topic/promotion/seniorday.jsp>

Target

Senior and vulnerable population shopping hours: the first hour of shopping on wednesdays.

Reduced store hours: all stores will close by 9:00 P.M. to allow staff to clean the store and replenish goods.

Front line staff get back up care benefits: team members can rest assured that their loved ones have safe, affordable, reliable care while they're at work. Additionally, Target will be covering quarantine and confirmed illness pay, paid family leave, and free counseling services for staff.

- <https://corporate.target.com/article/2020/03/target-coronavirus-supporting-guests-team>

Las Montañas Supermarket (San Pablo)

Special hours for seniors, pregnant women, and those with compromised immune systems. Everyday from 7:00 A.M. - 8: 00 AM

- <https://www.facebook.com/lasmontanasmarkets/photos/a.1456582664583513/2556345241273911/?type=3&theater>

Cardenas Market (Pittsburg)

Special hours for seniors and first responders, 6:00-7:00 AM

- <https://www.facebook.com/CardenasMarkets/photos/a.197811506937791/3043159075736339/?type=3&theater>

Mortgage or Rent Relief

Mortgage Help: 90-Day Grace Period for Mortgage Payments

Financial institutions will offer mortgage payment forbearances of up to 90 days to borrowers economically impacted by COVID-19. In addition, those institutions will. Mortgage forbearance is an agreement for temporarily reduced or paused payments on the loan, for a specified amount of time. This can help you avoid going into foreclosure or ruining your credit during a financial hardship. As part of the agreement, after the forbearance, you're responsible for paying the amount that was reduced or suspended, in addition to resuming your regular payments.

• <https://www.gov.ca.gov/2020/03/25/governor-gavin-newsom-announces-major-financial-relief-package-90-day-mortgage-payment-relief-during-covid-19-crisis/>

Eviction Ban - City of Richmond, for those impacted by COVID-19 unable to make payments.

The

City of Richmond issued a temporary emergency ban on evictions on March 17, 2020. During the period of local emergency declared in response to COVID-19, no landlord shall take action to evict a tenant for certain reasons, including nonpayment of rent due to the financial impact of COVID-19, and other no-fault evictions

- <http://www.ci.richmond.ca.us/DocumentCenter/View/52485/COVID-19-Fact-Sheet>
- <http://www.ci.richmond.ca.us/3364/Richmond-Rent-Program>

Season of Sharing (SOS) Program by EHSD

SOS program provides emergency relief for families and individuals adversely impacted by the COVID-19 pandemic. Payments will cover applicants who face a sudden crisis or shortfall due

to job or wage loss resulting from COVID-19. Funds are available on a first-come, first served basis. For more information call the SOS Hotline: (925)521-5065

Eligibility- Must:

- Have children under 18 years old or
- Permanent or temporarily disabled or
- Adult over 55 years old or
- Veteran or
- Foster youth between 19-24 years old or
- Victims of domestic violence

Types of assistance

- Rental or Mortgage payment
- Deposits and other housing expenses (water or garbage)
- Furniture
- Transportation (e.g. emergency care repair)
- Medical equipment (not covered by medical insurance)

Catholic Charities of the East Bay Housing Assistance Program

If you are at-risk of losing your current housing or need help to move to more stable housing, then Catholic Charities might be able to help you. For more information visit the link below.

- <https://www.cceb.org/housing-services-in-the-county-of-contra-costa/>

Property Tax Information

Property taxes are still due April 10. If you can pay your property taxes on time, please do so. Taxes help pay for vital community resources. Contra Costa County announced they may cancel late-payment penalties for taxpayers adversely impacted by COVID-19 pandemic. For more information, please see the links below.

- <https://www.contracosta.ca.gov/CivicAlerts.aspx?AID=2206>
- [Click here to view the information about property taxes due in April.](#)